

Party Rentals: Terms & Rules

T&B's Everyday Essentials · Please read before booking

1. Booking & Confirmation

- A rental request submitted online or by phone is an inquiry, not a confirmed booking. Your date is only guaranteed once T&B's Everyday Essentials confirms availability with you directly by phone, WhatsApp, or email.

2. Delivery, Pickup & Setup

- Delivery and pickup times are scheduled around your event's start and end time.
- If you request setup, our team will assemble the rented items at your location before the event begins.
- Someone 18 years or older must be present to receive the delivery and to hand off the items at pickup/return
- Access to the venue (parking, gate codes, stairs, etc.) is the customer's responsibility to communicate in advance.

3. Rental Period & Late Returns

- Your rental period runs from the agreed delivery/start time to the agreed return/pickup time.
- Items must be ready for pickup (or dropped off, if applicable) at the time confirmed at booking.
- Late Fee: If items are not returned or made available for pickup at the agreed time, a late fee of 15% of the total rental cost per day late will apply, charged for each additional day the items remain out.

4. Damage & Loss

- Rented items should be used as intended and kept reasonably clean and protected from weather. The customer is responsible for the condition of all rented items during the rental period.
- Damage Rule: If an item is returned damaged, the customer will be billed the cost of repair. If an item is lost or damaged beyond repair, the customer will be billed its full replacement cost. These charges are assessed and invoiced after the item is inspected upon return.

5. Cancellations & Refunds

- Cancellations made 7 or more days before the event: Full refund of any deposit or payment made.
- Cancellations made less than 7 days before the event: No refund will be issued, as items and staff time have already been reserved on your behalf.

- Rescheduling (instead of cancelling) may be accommodated on a case-by-case basis, subject to availability, contact us as early as possible if your date needs to change.

6. Payment

- We accept cash on delivery/pickup or bank transfer. Full payment is due no later than the day of delivery unless other arrangements have been confirmed with us in advance.

By submitting a rental inquiry or accepting delivery of rented items, you acknowledge that you have read, understood, and agree to these Terms & Rules.

Do you have any questions about any of these terms? Call or WhatsApp us at 633-1836 / 676-1836, or email bernadette@tbeverydayessentials.com, we're happy to walk you through anything before you book.



“SOMETHING FOR EVERYONE”